



# Pinal County Digital Transformation of Community Supervision (DTCS)

## Workforce Development Workgroup



A survey was administered to diversion program participants to identify system gaps related to career development/training, employment and financial stability.

### RESULTS

**76%**

**EMPLOYED**

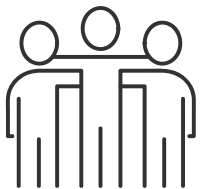
**85%**

**JOB SATISFIED**

Top reasons to change jobs:

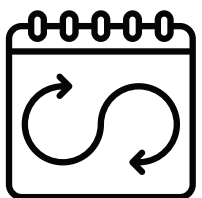
- Better pay, benefits, and hours
- Closer to home
- Career advancement
- Opportunity to help others
- Less physical demand

### IDEAL JOB CONDITIONS:



**68%**

of respondents prefer working in a team. 53% would prefer a leadership position.



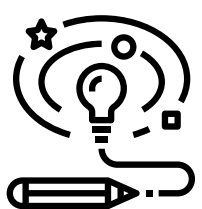
**73.7%**

of respondents prefer a flexible work schedule.



**73%**

of respondents prefer a job with important decision-making responsibility.



**73%**

of respondents prefer a job that utilizes their creativity.



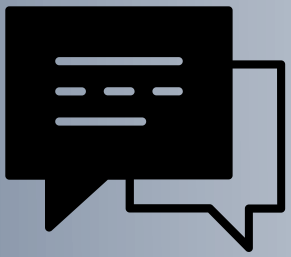
**57.9%**

of respondents prefer a job that does not require talking or writing skills, such as production or working on an assembly line.



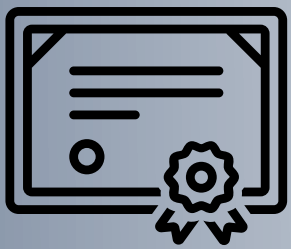
# Pinal County Digital Transformation of Community Supervision (DTCS)

## Workforce Development Workgroup



**73.7%**

of respondents prefer a job in which they can communicate to customers or coworkers.



**63.2%**

of respondents prefer a job that requires a skilled trade, certification, or license.

	Most Preferred	Least Preferred
<p><b>WORKFORCE DEVELOPMENT TOOLS</b></p>	<p>Assistance with College Education Services for Skill/Trade Development Certifications/Experience</p>	<p>Resume Building Interview Coaching GED Classes Correspondence</p>
<p><b>JOB SEARCHING METHODS</b></p>	<p>Networking/Word of Mouth Social Media/Internet</p>	<p>Job Fairs Workforce Development Programs Employment Staffing Agencies Radio/Television</p>

## LONG-TERM CAREERS



Most sought-after paths include:



- Professional
- Paraprofessional
- Technical



# Pinal County Digital Transformation of Community Supervision (DTCS)

Workforce Development Workgroup

## EMPLOYMENT BARRIERS



- Lack of experience and skills
- Lack of dependable transportation
- Limited or no access to affordable childcare
- Lack of needed education/certificate
- Lack of mentors, career coaches, and/or supportive services
- Lack of high-paying jobs
- Justice involvement history

## Recommendations



Develop content for iTether Platform specific to recognizing and managing stress and anxiety

---



Build employment resources into iTether

---



Create policy to identify employment needs and referring defendants to services