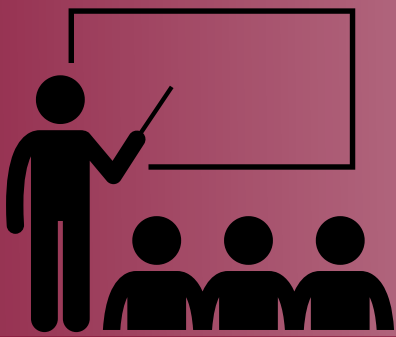




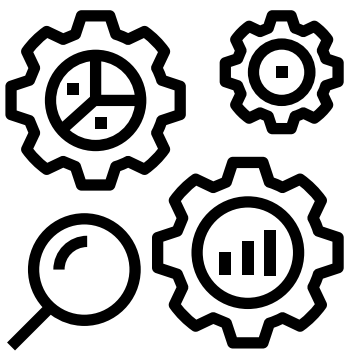
# Pinal County Digital Transformation of Community Supervision (DTCS)

Justice Practice Improvement Work Group



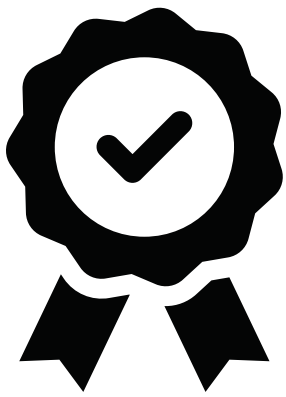
## GOALS OF THE JUSTICE PRACTICE IMPROVEMENT WORK GROUP

DTCS workgroups were intended to enhance the content and delivery of the Pinal County Attorney's Office community supervision diversion program.



### NEEDS ASSESSMENT

Create and administer a survey that will identify the training needs of prosecutors, law enforcement officers, community supervision officers and community partners specific to the diversion program.



### QUALITY ASSURANCE

Formalize a quality assurance process to ensure that diversion officers are utilizing Evidenced Based Practices (EBPs), while adhering to program procedures and mandated timelines.



### TECHNICAL ASSISTANCE

Develop a Frequently Asked Questions (FAQs) form for Deputy County Attorneys to help answer questions that diversion defendants have regarding diversion.

The Pinal County DTCS was developed to effectively address the increase in complex cases being diverted and increase the rates of successful diversion completion for the benefits of the offender, victim(s), and communities.



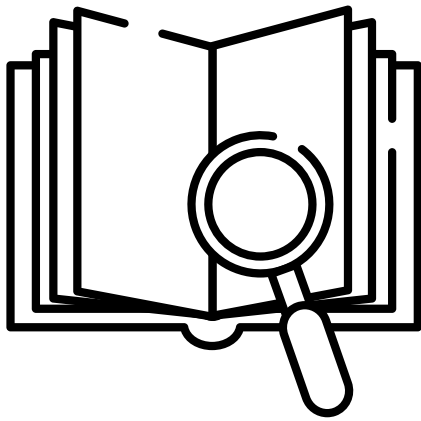
This project was supported by Grant No. (2019-ZB-BX-0006), awarded by the Bureau of Justice Assistance. The Bureau of Justice Assistance is a component of the Department of Justice's Office of Justice Programs, which also includes the Bureau of Justice Statistics, the National Institute of Justice, the Office of Juvenile Justice and Delinquency Prevention, the Office for Victims of Crime, and the Office of Sex Offender Sentencing, Monitoring, Apprehending, Registering, and Tracking. Points of view or opinions in this document are those of the author and do not necessarily represent the official position or policies of the U.S. Department of Justice.



# Pinal County Digital Transformation of Community Supervision (DTCS)

Justice Practice Improvement Work Group  
Training Recommendations

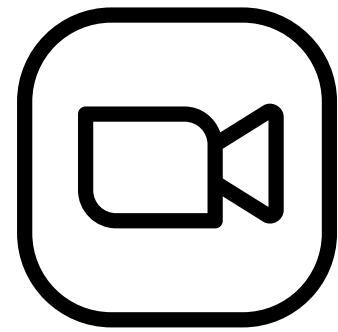
Training needs assessments were conducted with 41 respondents. Findings were organized by job classification: Attorneys, Community Supervision, Law Enforcement, and Community Partners



## MOST BENEFICIAL TRAININGS OVERALL

- Program outcome measures
- Diversion timeline
- How diversion defendants are held accountable
- Cases appropriate for diversion
- Evidence-based practice in diversion
- Why diversion?

- Majority preferred live webinar or recorded trainings



- 1 hour in length

## PREFERRED TRAINING METHODS

## Top training needs by job classification

- Attorneys → Diversion eligibility requirements
- Community Supervision Staff → How defendants are held accountable  
How to explain diversion  
How my input affects the diversion process
- Law Enforcement Officers → Examples of appropriate cases  
program outcome measures  
Why should diversion be offered
- Community Partners → Community service hours and options



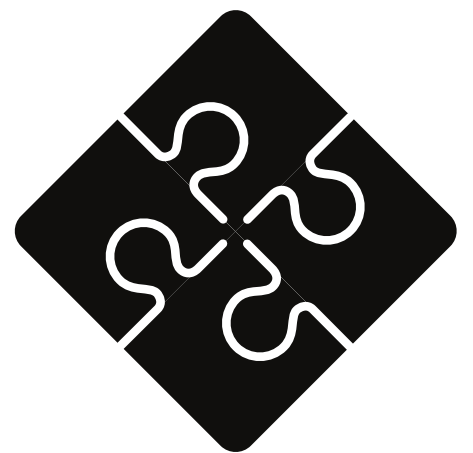
# Pinal County Digital Transformation of Community Supervision (DTCS)

## Justice Practice Improvement Work Group Recommendations

### STATEWIDE DIVERSION GROUP

Implementation of statewide diversion workgroup to address:

- System gaps/barriers
- Innovative ideas
- Treatment and educational resources
- Grant opportunities
- Statutes that may affect diversion



### QUALITY ASSURANCE REVIEWS

Quality Assurance Reviews will ensure:

- Officers receive consistent feedback from their supervisor encouraging positive behavioral change and compliance with policies, procedures and statute.
- Officers understand and know what is expected of them
- Officers are aware of available resources
- Adherence to policy, procedures, statutes and evidence-based practices.



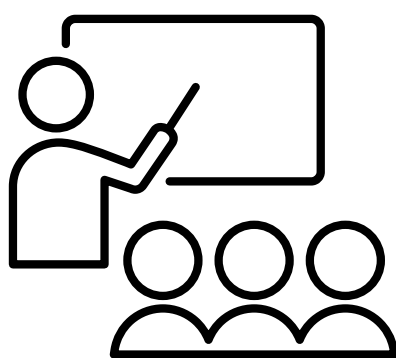
### FREQUENTLY ASKED QUESTIONS



FAQ will ensure that the defendant is provided with correct information before accepting diversion. Justice Practice Improvement workgroup has created an FAQ form for the diversion department.

<https://pinalcountyattorney.org/wp-content/uploads/2022/02/Diversion-FAQs.pdf>

### ONGOING TRAINING RELATED TO DIVERSION



Regular trainings targeting justice professionals and partner agencies yearly. Each training should include a pre and post assessment to identify participant attitudes towards diversion and understanding of diversion components