



OFFICE OF THE PINAL COUNTY ATTORNEY
Kent Volkmer • Pinal County Attorney

CRIME VICTIM SATISFACTION SURVEY

State vs. _____ **Case No.** _____

Prosecutor: _____

Advocate: _____

The Pinal County Attorney's Office has taken a very strong position on victims' rights and is constantly seeking ways to improve the services we provide to crime victims. All victims of crime should be treated with fairness, respect, and dignity. The included survey is geared toward your experience with our Victim Services Bureau. These responses are utilized to improve Victim Services' processes, the services we provide, and to recognize those employees who perform above and beyond expectations. We also use this information for grant reporting purposes and responses can determine whether we will receive future funding. If you have any comments regarding the prosecutor, plea, or your experience dealing with the Criminal Justice system as a whole, please provide those in the Comments section at the bottom of the survey. You may also submit the survey electronically, by visiting the County Attorney's Victim Services webpage at www.pinalcountyaz.gov/CountyAttorney/VictimServices. Thank you for your time.

The Pinal County Attorney's Office does not discriminate against any individual because of race, national origin, ethnicity, citizenship, gender, age, marital status, creed, sexual orientation, disability, or any other characteristic protected by law.

Name of your Victim Advocate: _____

Case No.: _____

You can mail your survey (address at the bottom of the first page) or you may submit an electronic version (website on previous page).

For each statement below, please mark the box that best reflects your opinion about the assistance you received from Victim Services. If a question does not apply to your situation/experience, please check the Not Applicable column.

Statement	Strongly Agree	Agree	Disagree	Strongly Disagree	Not Applicable
My Victim Advocate...					
Was helpful in dealing with my request or concerns.					
Explained my rights as a victim.					
Answered my questions about the court system.					
Notification of court hearings...					
I received timely notification of all court hearings.					
Overall...					
I have an increased ability to cope with this situation.					
I have increased feelings of well-being.					
I feel believed/not alone.					
I have an increased understanding of the effects of trauma and victimization.					
I have a better ability to assess my safety needs.					
I know how to plan for my continued safety.					
My safety situation has improved.					
I have an increased understanding of the legal system and my rights as a victim.					
The services I received helped me to exercise my victim's rights during the criminal justice process.					
I have a better understanding of local services/resources available to victims of crime and how to access them for support.					
I have the information I need to make informed decisions about contacting other support services.					
I have an increased knowledge of the victim compensation program, restitution, and other financial					
The services offered reduced my anxiety about participating in the criminal justice process.					
The advocacy services provided were helpful.					
I am satisfied with the services of the Pinal County Attorney's Office Victim Services Unit.					
I would recommend your services to other victims.					
Comments (please use reverse side for additional comments):					
<i>(Revised 4-13-17)</i>					

Name (optional): _____ Phone: _____